



# TINDLE NEWSPAPERS LIMITED

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TELEPHONE 01252 735667 FAX 01252 734007

## **IPSO ANNUAL STATEMENT 2022**

### **Overview**

Tindle Newspapers is a family-owned, independent newspaper group. It is run by a board of directors under the chairmanship of Owen Tindle, the son of company founder Sir Ray Tindle who died in April 2022

The day-to-day running of the company rests with chief executive Danny Cammiade and managing director Scott Wood.

The company's UK headquarters are in Farnham, Surrey. There are newspaper centres around the UK, including the Devon, Cornwall, Somerset, Forest of Dean, Wales, Gloucestershire, Essex, Surrey, Hampshire and the Isle of Man.

The group employs around 250 people and publishes in excess of 100 paid-for and free newspapers and magazines.

### **Tindle's Responsible Person**

The Responsible Person is Colin Channon, regional editor for Surrey and Hampshire. His email is [colin.channon@tindlenews.co.uk](mailto:colin.channon@tindlenews.co.uk)

### **Editorial standards**

Tindle Newspapers takes very seriously the responsibility to publish material which is accurate and from trustworthy sources. Our newspapers are bonded to their communities and very close to their readers, so authenticity is of vital importance.

Rights of reply are always given and inaccuracies corrected at the earliest opportunity.

All Tindle journalists are aware of their responsibilities and the standards expected of them. They know to notify their line manager immediately of any complaint; the manager will notify the local editor, who will then contact the regional editor.

Regional editors can contact the Responsible Person for advice and guidance, and have done so on numerous occasions during the past 12 months. On occasion, the Responsible Person has spoken to a complainant directly to determine the exact nature of the complaint and to try to resolve any issues to the complainant's satisfaction.

The Responsible Person is notified of all complaints which may involve IPSO.

The complaints procedure, plus contact details of the senior editorial member if a reader has a complaint, is published in our newspapers and on every website.

## **Complaints-handling process**

All our newspapers and websites carry comprehensive details of our complaints procedure, how readers can make complaints to each newspaper/website and to IPSO.

All complaints are dealt with promptly and include discussions with the complainant. Every attempt is made to resolve complaints amicably.

A record of all complaints, however minor, is maintained by a senior member of editorial staff at each centre.

The Responsible Person is notified of any complaints that have been referred to IPSO, whether they lead to a formal investigation or not.

When necessary, complaints are discussed by the company's senior editors at their weekly editorial meetings to see whether editorial procedures need to be reviewed or adjusted.

If a complaint cannot be resolved and is referred to IPSO, the regional editor will take charge of the process and full engagement with IPSO takes place. Should a complaint be upheld, the instructions on publication of adjudication are fully complied with.

Should a complaint be upheld, an examination would take place involving senior Tindle editorial staff, discussing the individual complaint and whether additional training or guidance is required for the individual reporter, the centre, or for all Tindle editorial staff.

To stress, all IPSO complaints, whether upheld or not, are reported to the Responsible Person and the board members of Tindle Newspapers.

## **Training**

All Tindle editorial staff are issued with copies of the Editors' Code.

Regional editors discuss with their staff all notices, warnings or guidelines issued by IPSO.

All journalists are told in their job offer letter that Tindle is signed up to the IPSO Code of Practice and that all employees are expected to follow the IPSO code at all times.

## **Tindle Newspapers' record on compliance**

No complaints were upheld against our publications last year.

## **IPSO involvement**

As a group, we greatly appreciate IPSO's pre-publishing advice service.

Our senior editors have spoken about the services offered by IPSO, including the pre-publication advice service (some editors have already taken advantage of this) and are keen to use it more widely.

We are also keen to organise a formal meeting with IPSO to talk through the Editors' Code with editors and other editorial staff. The Responsible Person will be contacting IPSO about this.

## **The lasting effects of the pandemic and the Ukraine war**

The pandemic had a major effect on the products produced by Tindle Newspapers, in keeping with the other major regional publishers. The publication of most of our free papers and magazines was suspended, and in many cases did not resume.

The high cost of the production of newspapers since the outbreak of war has also had a major impact on the company .

The pandemic accelerated the existing structural decline in print circulation and print advertising revenues and the company has emerged from the challenge and disruption that brought by adapting to new ways of working to be able to focus on growth opportunities in its core local markets.

# TINDLE NEWSPAPER TITLES AND REGIONAL EDITORS

## CORNWALL

Editor: Zoe Uglow [zoe.uglow@thepost.uk.com](mailto:zoe.uglow@thepost.uk.com)

-Bude & Stratton Post  
-Cornish & Devon Post  
-Holsworthy Post  
-Cornish Times

Editor: Stuart Fraser [stuart.fraser@voicenewspapers.co.uk](mailto:stuart.fraser@voicenewspapers.co.uk)

-Bodmin Voice  
-Cambourne, Redruth & Penzance Voice  
-Liskeard & Saltash Voice  
-Newquay Voice  
-St Austell Voice  
-Truro Voice

## SOMERSET

Editor: Ed Oldfield [ed.oldfield@tindlenews](mailto:ed.oldfield@tindlenews)

-West Somerset Free Press  
-Wellington Weekly News

Editor: Lucy Slade [lucy.slade@mnrjournal.co.uk](mailto:lucy.slade@mnrjournal.co.uk)

-Midsomer Norton & Radstock Journal  
-Chew Valley Gazette

Editor: Alan Quick [editor@creditoncourier.co.uk](mailto:editor@creditoncourier.co.uk)

-Crediton Country Courier

## DEVON

Editor: Nick Knight [nick.knight@middevonadvertiser.co.uk](mailto:nick.knight@middevonadvertiser.co.uk)

-Mid-Devon Advertiser  
-Dawlish Gazette  
-Teignmouth Post

Editor: Alison Stephenson [alison.stephenson@tavistock-today.co.uk](mailto:alison.stephenson@tavistock-today.co.uk)

-Dartmouth Chronicle  
-Ivybridge & South Brent Gazette  
-Kingsbridge & Salcombe Gazette  
-Totnes Times  
-Okehampton Times  
-Tamar Valley Times  
-Tavistock Times Gazette

## ISLE OF MAN

Editor: Richard Butt [richard.butt@iomtoday.co.im](mailto:richard.butt@iomtoday.co.im)

-Isle of Man Examiner  
-Isle of Man Courier  
-Manx Independent

## SURREY & HAMPSHIRE

Editor: Colin Channon [colin.channon@tindlenews.co.uk](mailto:colin.channon@tindlenews.co.uk)

-Alton Herald  
-Bordon Herald  
-Farnham Herald  
-Haslemere & Liphook Herald  
-Petersfield Post  
-Woking News & Mail  
-Chobham News & Mail

## EAST WALES:

Editor: Liz Davies [liz.davies@tindlenews.co.uk](mailto:liz.davies@tindlenews.co.uk)

-Abergavenny Chronicle  
-Brecon & Radnor Express  
-Forest of Dean & Wye Valley Review  
-The Forester  
-Monmouthshire Beacon  
-Ross Gazette

## WEST WALES

Editor: Mick O'Reilly [mick.oreilly@cambrian-news.co.uk](mailto:mick.oreilly@cambrian-news.co.uk)

-Cambrian News  
-Tenby Observer

## TINDLE NEWSPAPERS WEBSITES AND URLs

Farnham Herald	<a href="http://www.farnhamherald.com">www.farnhamherald.com</a>	
Alton Herald	<a href="http://www.altonherald.com">www.altonherald.com</a>	
Bordon Herald	<a href="http://www.bordonherald.com">www.bordonherald.com</a>	
Haslemere Herald	<a href="http://www.haslemereherald.com">www.haslemereherald.com</a>	
Liphook Herald	<a href="http://www.liphookherald.com">www.liphookherald.com</a>	
Petersfield Post	<a href="http://www.petersfieldpost.co.uk">www.petersfieldpost.co.uk</a>	
Abergavenny Chronicle	<a href="http://www.abergavennychronicle.com">www.abergavennychronicle.com</a>	
Monmouthshire Beacon	<a href="http://www.monmouthshirebeacon.co.uk">www.monmouthshirebeacon.co.uk</a>	
Chepstow Beacon	<a href="http://www.chepstowbeacon.co.uk">www.chepstowbeacon.co.uk</a>	
Brecon & Radnor Express	<a href="http://www.brecon-radnor.co.uk">www.brecon-radnor.co.uk</a>	
Cambrian News	<a href="http://www.cambrian-news.co.uk">www.cambrian-news.co.uk</a>	
Tenby Observer	<a href="http://www.tenby-today.co.uk">www.tenby-today.co.uk</a>	
Narberth & Whitland Observer	<a href="http://www.narberth-and-whitland-today.co.uk">www.narberth-and-whitland-today.co.uk</a>	
Pembroke And Pembroke Dock Observer	<a href="http://www.pembroke-today.co.uk">www.pembroke-today.co.uk</a>	
The Forester	<a href="http://www.theforester.co.uk">www.theforester.co.uk</a>	
The Ross Gazette	<a href="http://www.rossgazette.com">www.rossgazette.com</a>	
Forest of Dean & Wye Valley Review	<a href="https://www.theforestreview.co.uk/">https://www.theforestreview.co.uk/</a>	
Mid Devon Advertiser	<a href="http://www.middevonadvertiser.co.uk">www.middevonadvertiser.co.uk</a>	
Dawlish Gazette	<a href="http://www.dawlish-today.co.uk">www.dawlish-today.co.uk</a>	
Teignmouth Post	<a href="http://www.teignmouth-today.co.uk">www.teignmouth-today.co.uk</a>	
Dartmouth Chronicle	<a href="http://www.dartmouth-today.co.uk">www.dartmouth-today.co.uk</a>	
Ivybridge & South Brent Gazette	<a href="http://www.ivybridge-today.co.uk">www.ivybridge-today.co.uk</a>	
Kingsbridge & Salcombe Gazette	<a href="http://www.kingsbridge-today.co.uk">www.kingsbridge-today.co.uk</a>	
South Hams Gazette	<a href="http://www.southhams-today.co.uk">www.southhams-today.co.uk</a>	
Totnes Times	<a href="http://www.totnes-today.co.uk">www.totnes-today.co.uk</a>	
Tavistock Times Gazette	<a href="http://www.tavistock-today.co.uk">www.tavistock-today.co.uk</a>	
Tamar Valley Times	<a href="http://www.tamarvalleytimes.co.uk/">www.tamarvalleytimes.co.uk/</a>	
Okehampton Times	<a href="http://www.okehampton-today.co.uk">www.okehampton-today.co.uk</a>	
Crediton Courier	<a href="http://www.creditoncourier.co.uk">www.creditoncourier.co.uk</a>	
Gef	<a href="http://www.gef.im">www.gef.im</a>	
Isle of Man Today	<a href="http://www.iomtoday.co.im">www.iomtoday.co.im</a>	
Cornish & Devon Post	<a href="http://www.thepost.uk.com">www.thepost.uk.com</a>	
Bude & Stratton Post	<a href="http://www.bude-today.co.uk">www.bude-today.co.uk</a>	
Holsworthy Post	<a href="http://www.holsworthy-today.co.uk">www.holsworthy-today.co.uk</a>	
The Cornish Times	<a href="http://www.cornish-times.co.uk">www.cornish-times.co.uk</a>	
Midsomer Norton, Radstock & District Journal with Chew Valley Gazette	<a href="http://www.mnrjournal.co.uk">www.mnrjournal.co.uk</a>	
Voice Newspapers	<a href="http://www.voicenewspapers.co.uk/">www.voicenewspapers.co.uk/</a>	
Wellington Weekly News	<a href="http://www.wellington-today.co.uk">www.wellington-today.co.uk</a>	
West Somerset Free Press	<a href="http://www.wsfp.co.uk">www.wsfp.co.uk</a>	
Woking News & Mail	<a href="http://www.wokingnewsandmail.co.uk/">www.wokingnewsandmail.co.uk/</a>	