

# NATION • CYMRU

Nation.Cymru is a not-for-profit online news service, which launched in May 2017 and is owned by NATIONCYMRU CYF.

We are funded by readers donations, a periodical's grant from the Books Council of Wales and advertising and currently average over one million views per month. We also have almost 30,000 followers on Twitter and Facebook and our Facebook reach averages over 100,000 per week. We currently average over 2 million impressions a month on Twitter.

CEO Mark Mansfield and Executive editor Ifan Morgan Jones are the two directors of NATIONCYMRU CYF, a company limited by guarantee and incorporated in June 2018.

Mark Mansfield is the person responsible for dealing with matters relating to the Editor's Code of Practise and liaising with IPSO and any complainants. His contact email is [mark.mansfield@nation.cymru](mailto:mark.mansfield@nation.cymru)

## **Editorial standards**

Both directors are responsible for ensuring editorial standards meet those set out in in the code and any potential concerns are discussed on a daily basis, and all reporters have access to copies of the Editor's Code.

Dr Morgan Jones also teaches a module on Media Law at Bangor University and is able to advise on legal matters in the 'newsroom'?

We would not publish a story unless we were confident that it was factually correct and would seek pre-publication advice from IPSO if we had any concerns. All our freelance writers are also advised their contributions must be factual and legally sound.

We are also aware that IPSO offers pre-publication advice on the Editors' Code and the public interest and would always seek this advice if we have any concerns.

## **Training**

We were hoping to introduce regular training for our staff this year but unfortunately this was not possible due to staff shortages during the pandemic.

We have simplified our complaints procedure in the last 12 months, and it now reads:

### *Complaints*

Nation.Cymru is a member of the Independent Press Standards Organisation (which regulates the UK's magazine and newspaper industry).

We abide by the [Editors' Code of Practice](#) and are committed to upholding the highest standards of journalism.

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If you think that we have not met those standards and want to make a complaint, please contact our CEO Mark Mansfield at [mark.mansfield@nation.cymru](mailto:mark.mansfield@nation.cymru).

If we are unable to resolve your complaint, or if you would like more information about IPSO or the Editors' Code, contact IPSO on 0300 123 2220 or visit [www.ipso.co.uk](http://www.ipso.co.uk)

## *Confidentiality*

All information provided to Nation.Cymru will be handled sensitively and within the boundaries of the Data Protection Act 2018.

## **Logo**

The IPSO Logo is displayed on every page of our website and our complaints procedure, including a link to the Editors Code, is detailed on the contacts page of the website. In the first instance anyone that has a complaint is asked to contact the CEO via email.

## **Complaints**

We have received three complaints over the last year, two of which were referred directly to IPSO by the complainant. The third contacted us directly and after a discussion then contacted IPSO.

Only one complaint was referred to the complaints committee and that was not upheld.

Darren Millar, a Tory Member of the Senedd in complained to IPSO after Nation.Cymru reported that Mr Millar had "revealed" he was an Irish citizen during a debate in the Senedd.

He objected to the use of the word *revealed* as it gave the impression he had kept his citizenship a secret as he had previously shared this information in the public domain.

Complaining under Clause 1 (Accuracy) of the Editors' Code of Practice, he claimed the word *revealed* was significant as it gave the impression, he had kept his citizenship a secret.

IPSO accepted Nation.Cymru's view that the term *revealed* does not have the sole meaning of information being made public for the first time, and could simply mean to inform, or make known, to those previously unaware of particular information.

In the context of the story the word "revealed" was not misleading in the way suggested by Mr Millar.

The complaint was not upheld.