

IPSO ANNUAL STATEMENT FROM *CILEX JOURNAL*:

Period covered from 1 January 2020 to 31 December 2020

Overview

The Chartered Institute of Legal Executives (CILEX) is the professional association which represents more than 20,000 trainee and practising Chartered Legal Executives.

Founded, in 1892, as the Solicitors Managing Clerks Association, the then Institute of Legal Executives became a company limited by guarantee, in 1963, with the support and co-operation of the Law Society. On 30 January 2012, CILEX became incorporated by Royal Charter and is now known as the 'Chartered Institute of Legal Executives'.

CILEX Journal, formerly known as the *Legal Executive Journal*, was launched in 1963 as a monthly membership, subscription-only publication.

Title

CILEX publishes one regulated publication, *CILEX Journal*. There is an average circulation of 20,000 unique monthly recipients. The *CILEX Journal* is published quarterly in March, June, September and December. The *Journal* is available online at: www.cilexjournal.org.uk, and works across all platforms and devices.

Responsible person

The Regulated Entity's responsible person is Neil Rose, the editor. E-mail: neil.rose@blacklettercommunications.co.uk; telephone: [REDACTED].

Editorial standards

Predominantly, *CILEX Journal* publishes interviews and features of a legal education nature which are received from our PR agency, Black Letter. To ensure that we operate with truth and integrity, manuscripts are subject to a stringent fact-checking and copy-editing process.

The Regulated Entity adheres to the PPA Managing Complaints Handbook and does not produce a separate handbook. *CILEX Journal* has not yet sought pre-publication guidance from IPSO; however, the Regulated Entity would do so if advice were needed on interpreting the Editors' Code of Practice or the public interest exception.

Editors' Code of Practice

The latest version of the Editors' Code of Practice and supporting Codebook was circulated, in 2019, to the two freelance journalists commissioned by *CILEX Journal* in 2020. No new freelance journalists were commissioned by *CILEX Journal* in 2020.

Training process

The *CILEX Journal* editor received no additional training during 2020. However, training sessions to ensure that staff remain up to date take place as necessary.

Complaints handling

CILEX recognises that it has an obligation to handle all complaints and welcomes complaints by e-mail or a letter to the editor, who will seek to resolve the matter with the complainant. Complaints which fall outside the procedure will be logged and referred to the relevant department/person.

We would strive to acknowledge a complaint within seven days of receiving it, and would expect to reach a settlement within 28 days. If a settlement could not be reached, we would refer the matter to IPSO for advice. All complaints would be logged and assessed by the responsible person.

We can confirm that no complaints have been received during this reporting period.

Adverse adjudications

There have been no adverse adjudications against *CILEX Journal*.