



# TINDLE NEWSPAPERS LIMITED

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## **IPSO ANNUAL STATEMENT 2020**

### **Overview**

Tindle Newspapers is a family-owned, independent newspaper group. It is run by a board of directors under the ownership of Sir Ray Tindle.

Sir Ray remains president of the company after passing on the chairmanship to his son Owen in 2017.

The day-to-day running of the company rests with vice-chairman Wendy Craig and chief executive Danny Cammiade.

The company's UK headquarters are in Farnham, Surrey. There are newspaper centres around the UK, including the Devon, Somerset, Forest of Dean, Wales, Gloucestershire, Essex, Surrey, Hampshire and the Isle of Man.

The group employs more than 300 people and publishes in excess of 100 paid-for and free newspapers and magazines.

### **Tindle's Responsible Person**

The Responsible Person is **Colin Channon**, editorial manager for Surrey and Hampshire. His email is [colin.channon@tindlenews.co.uk](mailto:colin.channon@tindlenews.co.uk) and phone number 07852 609454.

### **Editorial standards**

Tindle Newspapers takes very seriously the responsibility to publish material which is accurate and from trustworthy sources. Our newspapers are bonded to their communities and very close to their readers, so authenticity is of vital importance.

Rights of reply are always given and inaccuracies corrected at the earliest opportunity.

All Tindle journalists are aware of their responsibilities and the standards expected of them. They know to notify their line manager immediately of any complaint; the manager will notify the local editor, who will then contact the regional editor. Regional editors can contact the Responsible Person for advice and guidance.

The Responsible Person is notified of all complaints which may involve IPSO.

The complaints procedure, plus contact details of the senior editorial member if a reader has a complaint, is published in our newspapers and on every website.

## **Complaints-handling process**

All our newspapers and websites carry comprehensive details of our complaints procedure, how readers can make complaints to each newspaper/website and to IPSO.

All complaints are dealt with promptly and include discussions with the complainant. Every attempt is made to resolve complaints amicably.

A record of all complaints, however minor, is maintained by a senior member of editorial staff at each centre. All complaints are discussed at weekly editorial meetings to see whether editorial procedures need to be reviewed or adjusted.

If a complaint cannot be resolved and is referred to IPSO, the regional editor will take charge of the process and full engagement with IPSO takes place. Should a complaint be upheld, the instructions on publication of adjudication are fully complied with.

Should a complaint be upheld, an examination would take place involving senior Tindle editorial staff, discussing the individual complaint and whether additional training or guidance is required for the individual reporter, the centre, or for all Tindle editorial staff.

All IPSO complaints, whether upheld or not, are reported to the Responsible Person and the board members of Tindle Newspapers.

## **Training**

All Tindle editorial staff are issued with copies of the Editors' Code.

Regional editors discuss with their staff all notices, warnings or guidelines issued by IPSO.

All journalists are told in their job offer letter that Tindle is signed up to the IPSO Code of Practice and that all employees are expected to follow the IPSO code at all times.

## **Tindle Newspapers' record on compliance**

No complaints were upheld against our publications last year.

## **Tindle Newspapers publications and websites**

These are attached separately.

## **IPSO involvement**

As a group, we greatly appreciate IPSO's pre-publishing advice service.

One editor in Wales raised a question with me regarding publishing a court story about a man found guilty of coercive control over his girlfriend. I approached IPSO for advice about the story.

In the end, there was nothing to prevent us from publishing the story - but after discussing the possible impact on the girlfriend, who lived in a small village and would likely be identified if the defendant was named, we decided to run the story without naming him.

The advice we gained from IPSO was invaluable.

During the past year, another editor, new in her post, and her senior staff received a training session from IPSO on the Code. They found the training invaluable. Details will be passed to all other editors in the group and they will be encouraged to also use the service to embed in our journalists the requirement to abide by the Code of Practice.

## **The effect of the pandemic**

As Tindle newspapers are very much centred on smaller communities, and not larger towns and cities, they became the focal point to bring everyone together during the pandemic.

Most ran campaigns to encourage community involvement in the various initiatives which had sprung up, including appeals for volunteers, items for food banks, information when the vaccine roll-out began, and such like.

For some newspapers, the appeals were so successful that more volunteers came forward than were needed!

The pandemic also had an effect on the products produced by Tindle Newspapers - we suspended the publication of most of our free papers and magazines.

**Report compiled by Colin Channon  
Responsible Person for Tindle Newspapers  
colin.channon@tindlenews.co.uk  
April 26, 2021**

Publication	Primary email contact/s	
Abergavenny Chronicle	Gina.robertson@tindlenews.co.uk	
Alton Herald	Colin.channon@tindlenews.co.uk	
Bordon Herald	Colin.channon@tindlenews.co.uk	
Brecon and Radnor Express	Liz.davies@tindlenews.co.uk	
Bude & Stratton Post	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Cambrian News (Arfon & Dwyfor)	natalie@cambrian-news.co.uk	
Cambrian News (Machynlleth & Llanidloes)	natalie@cambrian-news.co.uk	
Cambrian News (Merionnydd)	natalie@cambrian-news.co.uk	
Cambrian News (South Ceredigion)	natalie@cambrian-news.co.uk	
Camelford & Delabole Post	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Chepstow Beacon	Gina.robertson@tindlenews.co.uk	
Cornish & Devon Post	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Cornish & Devon Post & Launceston Weekly News	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Cornish Times	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Crediton Country Courier	editor@creditoncourier.co.uk	
Dawlish Gazette	Nick.knight@middevonadvertiser.co.uk	
Farnham Herald	news@farnhamherald.com	
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Forest of Dean & Wye Valley Review	<a href="mailto:Marcus.law@tindlenews.co.uk">Marcus.law@tindlenews.co.uk</a>	
Haslemere Herald	Colin.channon@tindlenews.co.uk	
Holsworthy Post	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
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Isle of Man Courier	Richard.butt@iomtoday.co.im	
Isle of Man Examiner (Tindle Newspapers Limited)	Richard.butt@iomtoday.co.im	
Ivybridge & South Brent Gazette	sport@southhams-today.co.uk	
ivybridge-today.co.uk	sport@southhams-today.co.uk	
Kingsbridge & Salcombe Gazette	sport@southhams-today.co.uk	
Kingsbridge, Salcombe & South Hams Gazette	sport@southhams-today.co.uk	
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Launceston and Bude Journal Gazette	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Launceston Holsworthy & Bude Journal Gazette	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Launceston, Holsworthy, Bude & Stratton Journal Gazette	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
Leigh Times Series	<a href="mailto:mike@leightimes.co.uk">mike@leightimes.co.uk</a>	
leightimes.co.uk	<a href="mailto:mike@leightimes.co.uk">mike@leightimes.co.uk</a>	
Liphook Herald	Colin.channon@findlenews.co.uk	
Manx Independent	richard.butt@iomtoday.co.im	
Mid Devon Advertiser	Nick.knight@middevonadvertiser.co.uk	
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Midsomer Norton & Radstock Journal	Rebecca.brooksmnrjournal.co.uk	
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Narberth and Whitland Observer	Neil.dickinson@tenby-today.co.uk	
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Okehampton Post	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
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Pembroke & Pembroke Dock Observer	Neil.dickinson@tenby-today.co.uk	
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Petersfield Herald	Colin.channon@findlenews.co.uk	
Petersfield Post	colin.channon@findlenews.co.uk	
Plympton, Plymstock & Ivybridge News	sport@southhams-today.co.uk	
Rayleigh & Eastwood Times	<a href="mailto:mike@leightimes.co.uk">mike@leightimes.co.uk</a>	
rossgazette.com	<a href="mailto:Marcus.law@findlenews.co.uk">Marcus.law@findlenews.co.uk</a>	
South Hams Gazette	sport@southhams-today.co.uk	
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Teignmouth Post & Gazette	Nick.knight@middevonadvertiser.co.uk	
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The Cambrian News	natalie@cambrian-news.co.uk	
The Cornwall Advertisers	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
The Cornwall Review	<a href="mailto:Nigel.walrond@cornish-times.co.uk">Nigel.walrond@cornish-times.co.uk</a>	
The Forest of Dean and Wye Valley Review	<a href="mailto:Marcus.law@tindlenews.co.uk">Marcus.law@tindlenews.co.uk</a>	
The Forester	<a href="mailto:Marcus.law@tindlenews.co.uk">Marcus.law@tindlenews.co.uk</a>	
The Midsomer Norton, Radstock and District Journal	Rebecca.brooksmnrjournal.co.uk	
The Ross Gazette	<a href="mailto:Marcus.law@tindlenews.co.uk">Marcus.law@tindlenews.co.uk</a>	
theforester.co.uk	<a href="mailto:Marcus.law@tindlenews.co.uk">Marcus.law@tindlenews.co.uk</a>	
theforestreview.co.uk	<a href="mailto:Marcus.law@tindlenews.co.uk">Marcus.law@tindlenews.co.uk</a>	
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Totnes News	sport@southhams-today.co.uk	
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