

Quarterly analysis of standards themes arising

Themes between July and September 2020

Theme	Issues arising	Actions by IPSO in response
Intrusion into grief	<p>15,000 complaints about a front-page article after the Stonehaven train crash.</p> <p>Publication of video footage of a fatal car accident which intruded into individuals' grief or shock. The footage cut out just before the moment of impact.</p> <p>Third-party complaint about video footage which potentially intruded into individuals' grief or shock in the aftermath of a death.</p>	<p>Response noting the publication's apology, explaining that IPSO had been in touch with emergency services responding to the incident, and outlining reasons for not taking these complaints forward from third parties published on IPSO's website.</p> <p>IPSO has published guidance for journalists on reporting deaths and inquests and information for families dealing with media attention in the wake of a death.</p>
Welfare of children	<p>Photographs of children used in an inquest report about the death of their parent.</p>	<p>IPSO has produced information for the public on reporting on children.</p>
Reporting on the coronavirus pandemic	<p>Complaint about the use of statistics resolved directly between the complainant and publication.</p> <p>Third-party complaints concerned about an individual's privacy after being identified as potentially responsible for an outbreak of coronavirus.</p>	<p>Complaints about the coronavirus pandemic are being actively monitored. Case studies of all IPSO's rulings and resolutions in relation to the reporting of coronavirus are now published on the IPSO website.</p>
Privacy	<p>Information about an individual's health and wellbeing published without consent. The complaint was resolved between the complainant and publication.</p>	<p>Complaints about a potential breach of privacy are actively monitored.</p>