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IPSO ANNUAL STATEMENT 2019

Overview

Tindle Newspapers is a family-owned, independent newspaper group. It is run by a board of directors under the ownership of Sir Ray Tindle.

Sir Ray remains president of the company after passing on the chairmanship to his son Owen in 2017.

The day-to-day running of the company rests with vice-chairman Wendy Craig and chief executive Danny Cammiade.

The company's UK headquarters are in Farnham, Surrey. There are newspaper centres around the UK, including the Devon, Somerset, Forest of Dean, Wales, Gloucestershire, Essex, Surrey, Hampshire and the Isle of Man.

The group employs more than 300 people and publishes in excess of 100 paid-for and free newspapers and magazines.

Tindle's Responsible Person

The Responsible Person is Colin Channon, editorial manager for Surrey and Hampshire. His email is colin.channon@tindlenews.co.uk and phone number

Editorial standards

Tindle Newspapers takes very seriously the responsibility to publish material which is accurate and from trustworthy sources. Our newspapers are bonded to their communities and very close to their readers, so authenticity is of vital importance.

Rights of reply are always given and inaccuracies corrected at the earliest opportunity.

All Tindle journalists are aware of their responsibilities and the standards expected of them. They know to notify their line manager immediately of any complaint; the manager will notify the local editor, who will then contact the regional editor. Regional editors can contact the Responsible Person for advice and guidance.

The Responsible Person is notified of all complaints which may involve IPSO.

The complaints procedure, plus contact details of the senior editorial member if a reader has a complaint, is published in our newspapers and on every website.

Complaints-handling process

All our newspapers and websites carry comprehensive details of our complaints procedure, how readers can make complaints to each newspaper/website and to IPSO.

All complaints are dealt with promptly and include discussions with the complainant. Every attempt is made to resolve complaints amicably.

A record of all complaints, however minor, is maintained by a senior member of editorial staff at each centre. All complaints are discussed at weekly editorial meetings to see whether editorial procedures need to be reviewed or adjusted.

If a complaint cannot be resolved and is referred to IPSO, the regional editor will take charge of the process and full engagement with IPSO takes place. Should a complaint be upheld, the instructions on publication of adjudication are fully complied with.

Should a complaint be upheld, an examination would take place involving senior Tindle editorial staff, discussing the individual complaint and whether additional training or guidance is required for the individual reporter, the centre, or for all Tindle staff.

All IPSO complaints, whether upheld or not, are reported to the Responsible Person and the board members of Tindle Newspapers.

Training

All Tindle editorial staff are issued with copies of the Editors' Code.

Regional editors discuss with their staff all notices, warnings or guidelines issued by IPSO.

All journalists are told in their job offer letter that Tindle is signed up to the IPSO Code of Practice and that all employees are expected to follow the IPSO code at all times.

Tindle Newspapers' record on compliance

No complaints were upheld against our publications last year.

IPSO is aware of four complaints made against stories in Isle of Man newspapers, but no further action was required.

Tindle Newspapers publications and websites

These are attached separately.



NEWSPAPER TITLES

Abergavenny Chronicle

Tandridge County Border News Brecon and Radnor Express

Cambrian News Aberystwyth Arfon & Dwyfor Machynlleth & Llanidloes Meirionnydd South Ceredigion

Chew Valley Gazette Chew Valley Gazette

Cornish & Devon Post Bude & Stratton Post Launceston Holsworthy and Bude Journal Gazette Camelford & Delabole Post Camelford Gazette Cornish & Devon Post Holsworthy Post

Cornish Times Cornish Times Camborne Gazette

County Echo County Echo

Crediton County Courier Crediton County Courier

Dawlish Newspapers Teignmouth News

Farnham Herald Alton Herald Bordon Herald Farnham Herald Haslemere Herald Liphook Herald

Forest of Dean & Wye Valley Review Forest of Dean & Wye Valley Review

The Forester
The Forester
The Newent Forester

Glamorgan Gem Series Glamorgan Gem Barry Gem Bridgend and Porthcawl Gem Cowbridge Gem Llantwit Major Gem

Gloucester Review Gloucester Review

Isle of Man Newspapers Isle of Man Examiner Isle of Man Courier Manx Independent

Leigh Times Leigh Times Rayleigh Times Canvey Times

Meon Valley News Meon Valley News

Mid Devon Advertiser Newton Abbot Mid Devon Advertiser Kingsteignton Mid Devon Advertiser Bovery Tracey & Chudleigh Mid Devon Advertiser Ashburton & Buckfastleigh Mid Devon Advertiser

Monmouthshire Beacon Monmouthshire Beacon Chepstow Beacon

New Life Magazines Life in Farnham Life in Haslemere Life in Petersfield Life in Godalming

North Cornwall Advertiser Mid Cornwall Advertiser North Cornwall Advertiser 2

NEWSPAPER TITLES

Petersfield Post Clanfield Post Horndean Post Petersfield Post

South Hams Newspapers
Dartmouth Chronicle
Ivybridge and South Brent Gazette
Kingsbridge and Salcombe Gazette
Plympton, Plymstock & Ivybridge News
Totnes Times
Brixham News

Surrey and Hants News Alton Post Gazette Bordon Messenger Godalming Messenger Haslemere Messenger Petersfield Messenger Surrey and Hants News

Tavistock Times Gazette East Cornwall Times Okehampton Times Princetown Times Tavistock Times Gazette

Tenby Observer Narberth and Whitland Observer Pembroke and Pembroke Dock Observer Tenby Observer

Midsomer Norton & Radstock Journal Midsomer Norton & Radstock Journal

Ross Gazette Ross Gazette

Wellington Weekly News Wellington Weekly News

West Somerset Free Press West Somerset Free Press



TINDLE NEWSPAPERS LIMITED

NEWSPAPER WEBSITES

Abergavenny Chronicle

www.abergavennychronicle.com

Aberystwyth

www.aberystwyth-today.co.uk

Alton Herald

www.altonherald.com

Alton Post Gazette

www.altonpostgazette.co.uk

Arfon & Dwyfor

www.criccieth-today.co.uk

Bordon Herald

www.bordonherald.com

Bordon Messenger

www.bordonmessenger.com

Brecon & Radnor Express

www.brecon-radnor.co.uk

Bromley Borough News

www.bromleyboroughnews.co.uk

Bude & Stratton Post

www.bude-today.co.uk

Cambrian News

www.cambrian-news.co.uk

Camelford & Delabole Post www.camelford-today.co.uk

Cardigan & Newcastle Emlyn

www.cardigan-today.co.uk

Chepstow Beacon

www.chepstowbeacon.com

Chew Valley Gazette

www.chewvalleygazette.co.uk

Clanfield Post

www.clanfieldpost.com

Cornish & Devon Post

www.thepost.uk.com

County Border News

www.countybordernews.co.uk

County Echo

www.countyecho.co.uk

Crediton Country Courier

www.creditoncourier.co.uk

Dartmouth Chronicle

www.dartmouth-today.co.uk

Dawlish Newspapers

www.dawlishnewspapers.co.uk

Dawlish Post

www.dawlish-todav.co.uk

East Cornwall Times

www.calstock-todav.co.uk

Edenbridge Chronicle

www.edenbridge-chronicle.co.uk

Farnham Herald

www.farnhamherald.com

Forest of Dean and Wye Valley Review

www.theforestreview.co.uk

Glamorgan Gem Ltd

www.glamorgan-gem.co.uk

Gloucester Review

www.gloucesterreview.co.uk

Godalming Messenger

www.godalmingmessenger.com

Haslemere Herald

www.haslemereherald.com

Haslemere Messenger

www.haslemeremessenger.com

Holsworthy Post

www.holsworthy-today.co.uk

Horndean Post

www.horndeanpost.co.uk

Isle of Man

www.iomtoday.co.im

Ivybridge & South Brent Gazette

www.ivybridge-today.co.uk

Kingsbridge & Salcombe Gazette

www.kingsbridge-today.co.uk

Leigh Times

www.leightimes.co.uk

Liphook Herald

www.liphookherald.com

Mid Cornwall Advertiser

www.midcornwall-today.co.uk

Mid-Devon Advertiser

www.middevonadvertiser.co.uk

Monmouthshire Beacon

www.monmouthshirebeacon.co.uk

Narberth and Whitland Observer

www.narberth-and-whitland-todav.co.uk

North Cornwall Advertiser

www.cornwalladvertisers.co.uk

NEWSPAPER WEBSITES

Okehampton Times

www.okehampton-today.co.uk

Pembroke and Pembroke Dock Observer

www.pembroke-today.co.uk

Petersfield Messenger

www.petersfieldmessenger.com

Petersfield Post

www.petersfieldpost.co.uk

Princetown Times

www.princetown-today.co.uk

South Hams Gazette

www.southhams-today.co.uk

Surrey and Hants News

www.surreyandhantsnews.com

Tavistock Times Gazette

www.tavistock-today.co.uk

Teignmouth Post

www.teignmouth-today.co.uk

Tenby Observer

www.tenby-today.co.uk

The Barry Gem

www.barry-today.co.uk

The Bridgend and Porthcawl GEM

www.bridgend-today.co.uk

The Cornish Times

www.cornish-times.co.uk

The Cowbridge GEM

www.cowbridge-today.co.uk

The Forester

www.theforester.co.uk

The Llantwit Major GEM

www.llantor-today.co.uk

The Midsomer Norton & Radstock Journal

www.mnrjournal.co.uk

The Ross Gazette

www.rossgazette.com

Totnes Times

www.totnes-today.co.uk

Wellington Weekly News

www.wellington-today.co.uk

West Somerset Free Press

www.wsfp.co.uk