

Quest Media Network Ltd

1.

1.1 Titles / products

Tameside Reporter, Glossop Chronicle (Free weekly newspaper publications)

Quest Media Network Ltd website <https://www.questmedianetwork.co.uk/>

- Please note the Oldham Reporter was produced as a weekly newspaper but we have switched to an online news service only on the above news website from the end of February and in light of the pandemic.

1.2 Responsible person – Nigel Skinner, Editor. (Chairperson – Chris Bird).

1.3 Overview

Two weekly newspapers serving the communities of Tameside in Greater Manchester and Glossop for the last 165 years. News & sport website <https://www.questmedianetwork.co.uk/> plus online news service for Oldham.

2. We use <https://www.ipso.co.uk/faqs/editors-code/>

3. Compliance process

3.1 We carry information in print and online (links below) that we are members of IPSO and comply with the IPSO Editor's Code.

<https://www.questmedianetwork.co.uk/news/newspapers/>

<https://www.questmedianetwork.co.uk/public-file/>

Complaints handling

In the first instance the journalistic team would request any complainant to communicate via email, phone or write to the editor to explain the nature of the complaint. The editor would take steps to resolve any complaints. The complainant would be informed that we are members of IPSO and of relevant contacts.

Fact checking

Although we are a small team we have a very traditional subbing system with all stories going through three very highly experienced sub editors (one the editor) before going live / in print.

All reporters use notebooks / shorthand and keep their notes following interview.

3.2 N/A - We have not had any cause to refer to IPSO in our first year of membership.

3.3 Training of staff

We have weekly editorial team meetings and update of training is discussed as required re online / social media.

We have (now) only two news reporters & one sports reporter who have 12 years' experience between them and are post grad journalists.

4. N/A

5. Please note our editorial team will consist of one editor, two sub editors, two news reporters and one sports reporter from the end of June – a total of six editorial staff.