IPSO ANNUAL STATEMENT 2017

Introduction

At Future, we pride ourselves on the heritage of our brands and loyalty of our communities. We help dedicated enthusiasts follow their passion through high-quality content, unique experiences and innovative technology.

First set up with one magazine in 1985, Future now boasts a portfolio of over 80 brands produced from operations in the UK, US and Australia. Every day, innovation is at the core of what we do: put simply, we push boundaries.

In recent years, Future has made a number of acquisitions in the UK. These include Blaze Publishing, Imagine Publishing, Team Rock and Centaur's Home Interest brands. Today, Future employs approximately 500 employees and the company's leadership structure is outlined in Appendix 2.

Our core portfolio covers consumer technology, games/entertainment, music, creative/design, home interest, photography, and history/science. We have over 50 monthly magazines and publish over 400 one-off 'bookazine' products each year. Globally, 53 million users access Future's digital sites each month, we have over 200,000 digital subscriptions worldwide, and a combined social media audience of 56 million followers (a list of our titles/products can be found under Appendix 1a. & 1b.).

For the purpose of this statement, Future's 'responsible person' is Paul Newman, Group Content Director.

Editorial Standards

Through our expertise in nine different content 'verticals', Future produces engaging, informative and entertaining content across a number of channels and to a high standard. The business is driven by a core strategy – 'Content that Connects' – that has been in place since 2014. This puts content at the heart of what we do, and is an approach we reiterate in our internal communications strategy through regular staff briefings.

At Future, we believe everyone involved in editorial decision making shares responsibility for the content we publish. And in order to ensure there is clear accountability, we recently created the new role of Group Content Director to ensure there was one person in the company's senior management set up with visibility over the company's entire output and responsible for upholding editorial standards.

Each of the content teams in our nine 'verticals' is led by at least one senior editorial manager – this senior editorial manager is responsible for upholding the highest editorial standards possible, ensuring no breaches of IPSO's Editors' Code of Practice occur and providing guidance to more junior staff.

Future takes all reasonable and appropriate steps to verify what we publish. Such steps include double sourcing where necessary, and rigorous scrutiny of information and sources to ensure the accuracy of the articles we publish.

Editorial process for contentious issues involves second reading by editorial. Pre-vetting of articles by Future's in-house legal team is available for any concerns. External advice is sought for contentious issues.

Licenses and consents are obtained prior to publication, save where use of material falls within an exemption to copyright law (e.g. fair dealing).

Beyond technical advice, Future does not have internal manuals, codes or guidance used by our journalists. However, Future refers to the Editors' Code of Practice as the basis for its editorial standards.

Complaints Procedure

Future would seek guidance from IPSO regarding serious and bespoke complaints that go beyond run-of-the-mill customer queries and issues that we have no precedent in dealing with.

To date we haven't sought pre-publication guidance from IPSO, but would have no hesitation in doing so if advice was required on interpreting the Editors' Code of Practice or understanding the public interest exception.

Editorial complaints are dealt with at a 'local' level, i.e. on a brand-by-brand basis, to ensure the query or complaint is kept close to the expertise. Where necessary, complaints are escalated to the relevant senior editorial manager or Group Content Director and, if necessary, at executive team level. However, so far in 2018, we recorded no such instances of serious editorial complaints and nothing that has been referred to IPSO.

Any issues related to copyright infringement are dealt with by Future's in-house legal and rights teams, and referred to external advisors where necessary.

Pursuant to the supplementary requirement issued by IPSO in December 2014, we have added information in the About Us pages on all our sites which inform our users:

1. that we are regulated by IPSO
2. that we abide by the Editors' Code of Practice
3. of the email address for each site to use in case of a complaint
4. of the ways in which they can contact IPSO for more information about IPSO or the Editor's Code.

Here is an example from techradar.com that can be viewed at
http://www.techradar.com/news/about-us

In response to the supplementary requirement issued by IPSO in February 2016, we acknowledge that before making any substantive changes to an online article or other material in response to a complaint, editorial staff archive a complete copy of the article or other material under complaint. (This does not include trivial changes, such as changes to spelling or grammar.) The archived copy must be retained for a minimum of four months from the date of the amendment to ensure that IPSO has access to a copy of the material under complaint, should it subsequently receive a complaint.

Training Process

Future takes the training of editorial staff very seriously and the company's newly appointed Group Content Director is responsible for ensuring journalists are kept up to date with the latest best practice regarding editorial standards.

Since submitting our last annual statement we have taken further steps to embed the Editors' Code of Practice with our editorial teams, requesting that every journalist read and confirm they have understood the Editors' Code of Practice and distributing the Editors' Codebook to all journalists. We are in the process of creating a central resource where all important IPSO documentation will be kept and made available for our journalists to access.

Where appropriate, Future's legal and rights team meet with new joiners on a one-to-one basis to run through the basic principles of copyright law and our contracts. We've also held 'group' rights-refreshers with specific teams where issues have arisen. We are working through all editorial teams to make sure everyone has clear guidance. Alongside this we have:

- been working through all the IP-related guidance notes we have and updating them to circulate to teams as part of the refresher process
- started updating our existing formal copyright/IP presentation, with the intention of starting a more formal rights training programme.

As Future has restructured and downsized in recent years, there has been an inevitable impact on our ability to deliver Libel, Defamation and IP training (in the past it has been delivered by an external specialist). However, our newly appointed Group Content Director is currently working with a highly-respected external supplier to finalise details of a comprehensive series of legal refreshers for long-standing staff, as well as an overview course for new starters. We anticipate this being delivered in Q2 of 2018.

It is also our intention to purchase a number of copies of the latest edition of the industry's primary legal reference *McNae's Essential Law for Journalists*. These will be supplied to senior editorial managers and held centrally to ensure editorial staff in all our locations have access to the appropriate guidance at all times.

Compliance Record

Since Future submitted its previous statement (for 2016), there have been no complaints against Future ruled on by IPSO's Complaints Committee.

Appendix

1a. List of Publications, Products & Events

VERTICAL	DIGITAL	MAGAZINES	EVENTS
Technology	techradar.com itproportal.com maximumpc.com gizmodo.co.uk Lifehacker.co.uk t3.com	Linux Format Linux Format Special Linux User & Developer iCreate MacFormat Mac|Life (US) Maximum PC (US) PiUser T3 Windows Help & Advice	The T3 Awards Mobile Industry Awards Mobile Choice Awards isellmobile Awards
Gaming	pcgamer.com gamesradar.com kotaku.com	PC Gamer PC Gamer (US edition) Gamesmaster Gamester Presents: Minecraft Official PlayStation Magazine Official Xbox Magazine Official Xbox Magazine (US edition) Edge Retro Gamer GamesTM	The PC Gamer Weekender The PC Gaming Show The Golden Joysticks
Creative Design	creativebloq.com	Computer Arts 3D World 3D Artist Web Designer Net ImagineFX	Generate London Generate NY Generate San Francisco Brand Impact Awards
Home Interest	Homebuilding.co.uk Plotfinder.net Realhomes.com	Home Building & Renovating Real Homes Period Living	Home Building & Renovating Show

Music	musicradar.com teamrock.com	Acoustic Magazine Bass Guitar Magazine Classic Rock Computer Music Future Music Guitarist Guitarist Presents Acoustic Guitarist Presents Blues Guitar Techniques Metal Hammer Prog Rhythm Total Guitar	London Acoustic Show London Bass Guitar Show London Drum Show The Golden Gods Prog Rock Awards Metal Hammer Awards
Photography	digitalcameraworld.com	Digital Camera PhotoPlus N-Photo Photoshop Creative Professional Photography Digital Photographer	The Photography Show
Field Sports	Airgunmagazine.co.uk bow-international.com Clay-shooting.com Sporting-rifle.com theshootingshow,tv	Airgun Shooter Bow International Clay Shooting Shoot In Scotland Shooting Club Directory Shooting Industry Directory Sporting Rifle	The Clay Shooting Classic British Schools and Young Shots
Film & TV		Horrorville SFX Total Film Comic Heroes	
History & Science		How It Works All About Space World of Animals All About History History of War Real Crime	
Automotive		Total 911	

1b. Bookazines Series published in 2017

Teach Yourself Make Cash With Your Camera
50 Greatest Guitarists
Acoustic Winter 2016

Canon Beginner's Handbook
Comic Heroes
Me Time!
Nikon Beginner's Handbook
Sketchbook
The Ultimate OS X Sierra Handbook
Ubuntu 16:10
Ultimate Quiz
Windows Technology Tips Guide
Essential Games of 2017
All About History Book of Events That Changed The World
The Python Book
Extreme Dot to Dot: Works of Art
Videogames Hardware Handbook
How It Works: Book Of The Human Body
Mac For Beginners
Senior's Guide to Windows 10
The Nikon Camera Book
The Quilting Book
WordPress for Beginners
How It Works: World of Tomorrow
iPad mini: The Complete Manual
Teach Yourself Black & White Photography
Professional Photography
100 Greatest Sci-Fi Characters
Best PC Games Ever
Blues Spring 2017
Camera Shopper
Colour Calm Presents: Dot to Dot
Horrorville
Linux Made Simple
Minecraft
Pi User
Start Your Own Business 2017
The Art of Film: VFX

Nintendo Switch
The Handmade Interiors Book
iPad: The Complete Manual
World Of Animals Book Of Big Cats & African Wildlife
All About History Book of Tudors
All About History Book of British Royals
The Total 911 Porsche Collection
Samsung Galaxy For Beginners
Embroidery for Beginners
All About History Book of Jack the Ripper
Guitar For Beginners
How It Works: Book Of Incredible History
iPhone For Beginners
Raspberry Pi For Beginners
Windows 10 for Beginners
Windows 10 The Complete Manual
Piano For Beginners
All About History 1066 & The Battle of Hastings
History Of War Book of the British Civil Wars
200 Scrapbooking Ideas
Your Handmade Wedding
Teach Yourself Photoshop
Acoustic Spring 2017
Animation Artist
Canon Advanced Handbook
Classic Film
Colour Calm and Dot to Dot Value Pack
Crime Scene
Nikon Advanced Handbook
Paint & Draw
PC Fixes Technology Tips Guide
Pixel Art
Play Like your Heroes - Blues
The Ultimate PC Building Handbook
Zelda Companion

All About History Book of the British Empire
Google Tips & Tricks
Nikon: The Complete Manual
Photoshop For Beginners
Real Crime Book of Unsolved Crimes
3D Make & Print
Bike Maintenance Tips, Tricks & Techniques
GoPro: The Complete Manual
Queen Elizabeth II
The Ubuntu Book
All About History Book of Ancient Rome
Crochet for Beginners
How It Works Book of The Elements
iPhone: The Complete Manual
Senior's Edition: iPad
Senior's Edition: iPhone
Senior's Edition: Windows 10
Windows 10 Book
Amigurumi for Beginners
Canon: The Complete Manual
How It Works Book of 101 Amazing Facts You Need To Know
Python The Complete Manual
Samsung Galaxy: The Complete Manual
All About History Book of the Renaissance
All About History Book Of Pirates
How It Works: Book Of Amazing Vehicles
Photography Tips, Tricks & Fixes
Raspberry Pi The Complete Manual
Teach Yourself Photography
Professional Photography
A-Z Superheroes
Comic Heroes
Concept Artist
Gibson: Les Paul Handbook
Me Time!

Minecraft
Smart Home Handbook
Social Media
Web Building/Javascript
All About History Book of Shakespeare
All About History Story of the First World War
All About History Book of The Titanic
Drones The Complete Manual
How It Works Book of Great Inventors and their Creations
How It Works: Inside The Human Body
Knitting For Beginners
Mac For Beginners
Senior's Edition: Smartphones & Tablets
The Sherlock Holmes Book
Web Design For Beginners
How It Works Book of Aircraft
History of War Battle of the Atlantic
How It Works Book of Did You Know?
Kate's Style
Google Pixel: The Complete Manual
Classic Gaming
iCloud Technology Tips Guide
All About History Book of Great Explorers
Book of Scandals
All About History Book Of Kings & Queens
The Sgt Pepper Book: 50th Anniversary
Horrorville
Outdoor Photography
Camera Shopper
The Ultimate Networking Handbook
All About History Book of Greatest Battles
Sewing for Beginners
Windows 10 Tips, Tricks & Apps
History of War Book of the American Civil War
Senior's Guide to Your PC & Laptop

Senior's Guide to Mac
The Mindfulness Book
Guitarist Legends of Tone: Fender
Teach Yourself Raw in Photoshop
Manga Artist
All About History Book of The French Revolution
iPad: The Complete Manual
Pi User
Musician's Handbook: Guitar
Blues Summer 2017
The Sports Nutrition Book
History Of War Book of Spies & Secret Wars
How It Works: Book Of Amazing Answers To Curious Questions
Play Like Your Heroes - Rock
All About History Book of Vikings
How It Works: Book Of Dinosaurs
The Python Book
History of War Battle of the Somme
How It Works: Book Of Amazing Technology
Minecraft
Guitarist Legends of Tone: Gibson
Coding Academy 2017
Coding Made Simple
Crochet for Beginners
Windows 10 The Complete Manual
The Canon Camera Book
Windows 10 for Beginners
The Story Of The Beatles
How It Works: Book Of The Brain
How It Works Collection
History of War Book of Dunkirk
Raspberry Pi Tips, Tricks & Hacks
Complete Sci-Fi Handbook
Teach Yourself Outdoor Photography
Acoustic Summer 2017

Anatomy Essentials
Apple Watch The Complete Manual
History of War Book of Combat Machines
Videogames Hardware Handbook
Photoshop Tips, Tricks & Fixes
Professional Photography
Buy & Play Acoustic Guitar
All About History Collection
Samsung Galaxy: The Complete Manual
All About History Story of World War II
Real Crime Case Files
Ultra Rare Porsche 911 Book
The Ultimate Retro Collection
The Women's High Intensity Interval Training Book
The Core Strength Training Book
The Triathlon Training Book
Sporting Rifle Stalking Handbook
Windows Technology Tips Guide
The Ultimate Raspberry Pi Handbook
Ubuntu: The Complete Guide
Windows 10 Book
Senior's Guide to Windows 10
How It Works: Book Of The Human Body
Knitting For Beginners
Mac Tips, Tricks, Apps & Hacks
The Nikon Camera Book
iPhone: The Complete Manual
iPhone For Beginners
Tribute to Princess Diana
All About History Book of the Roman Empire
100 Guitar Heroes
Raspberry Pi The Complete Manual
Ultimate Guide to Horror: Zombies
Teach Yourself Photoshop Elements
Fantasy Art Essentials

Fender: Stratocaster Handbook
Comic Heroes
The Drones Book
Tribute to Elvis Presley
The NFL Book
All About History Book of The Battle Of Britain
Classic & Vintage Guitars
The Fitness Book
The Mensa Puzzle Book
Blues Autumn 2017
All About History Book of the Royal Navy
History Of War: Hitler At War
History Of War: Britain's Greatest Victories
All About History Book of Weird History
How It Works Book of 101 Amazing Facts You Need To Know
The Porsche 911 RS Book
Guitarist Presents: Aces
The Men's Bodyweight Workout Book
The Women's Strength Training Book
Classic Rock Special: Guns N' Roses
100 Greatest Graphic Novels
Play Like your Heroes - Acoustic
Minecraft
Teach Yourself Sports and Action Photography
Outdoor Photography
Hackers Manual 2017
Top 100 Games
History of War Book of Tanks
Piano For Beginners
All About History Book of British Royals
Simple Steps to Crochet
All About History Book of Tudors
Samsung Galaxy For Beginners
Practical Raspberry Pi Projects
How It Works: Book Of Amazing Vehicles

Raspberry Pi For Beginners
What If… All About History Book of Alternative History
100 Greatest TV Shows
Camera Shopper
Linux Made Simple
Comic Artist
iPad: The Complete Manual
Pi User
All About History Book of Disasters
The PlayStation Book
Amazon Echo: The Complete Manual
Horrorville
The Blues Collection
All About History Defining Moments of the 20th Century
The Ultimate Guide to Fantasy
Ultimate Guide to Sci-Fi Movies
Classic Rock Special: AC/DC
All About History Book of the Holocaust
All About History Book of the Wild West
All About History Book of Ancient Greece
History of War Book of The Napoleonic Wars
How It Works: Book Of Incredible History
Quilting & Patchwork for Beginners
Senior's Edition: Windows 10
Mac For Beginners
Photoshop For Beginners
100 Great Guitars
Queen Elizabeth II & Prince Philip
Paint & Draw Collection
The Ultimate Movie Quiz Book
The Ultimate Linux Handbook
Play Like your Heroes - Blues
Retro Gamer Book of Arcade Classics
Teach Yourself Lightroom
PC Fixes

Classic Rock Annual (2018)
Sketchbook
Guitarist Annual (2018)
GoPro: The Complete Manual
Guitar For Beginners
Conspiracy Theories
EDGE Annual (2018)
Minecraft
Acoustic Autumn 2017
How It Works: Book Of Space
Astronomy for Beginners
Nikon: The Complete Manual
All About History Annual (2018)
ImagineFX Annual (2018)
Linux Format Annual (2018)
Photo+ Annual (2018)
SFX Annual (2018)
Total Guitar Annual (2018)
Total Film Annual (2018)
Canon: The Complete Manual
Sewing for Beginners
Samsung Galaxy: The Complete Manual
How It Works Book of Aircraft
The Guitarist's Guide to Effects Pedals
100 Greatest Sci-Fi Characters
All About History Iconic Moments In Politics
Metal Hammer Annual (2018)
N-Photo Annual (2018)
PC Gamer Annual (2018)
T3 Annual (2018)
Professional Photography
All About History Book of Jack the Ripper
Google Tips & Tricks
Windows 10 Tips, Tricks & Apps
Simple Steps to Knitting

All About History Book of Medieval History
How It Works Book of The Elements
Senior's Edition: iPhone
All About History Book of US Presidents
The N64 Book
Retro
How It Works Annual (2018)
The Ultimate Guide to Horror
All About History Book of Christianity
100 Greatest Classic Rock Albums
100 Greatest Albums You Should Own On Vinyl
Classic Rock Special: Led Zeppelin
Digital Camera Annual (2018)
The Winter Crochet Book
Guitar Gods
Raspberry Pi Made Simple
T3 Buyer's Guide
WordPress Genius Guide
World Football Annual
The Story Of The Beatles
Coding Academy 2017
Craft Beer: 365 Best Beers in the World
Python The Complete Manual
Windows 10 The Complete Manual
3D Art & Design Annual (2018)
Classic Gaming
Canon Photographer's Handbook
Extreme Dot to Dot: Animal Kingdom
History Of War Book of Pearl Harbor
The Total 911 Porsche Collection
Bike Maintenance Tips, Tricks & Techniques
The Winter Knitting Book
Minecraft
All About History Book of The Titanic
All About History Book of Victorians

Crochet for Beginners
iPhone Annual
Senior's Edition: iPad
The Cloud Computing Book
Web Design For Beginners
Windows 10 for Beginners
Camera Shopper
The Mindfulness Book
All About History Book of United States
All About History Book of London
All About History Book Of Kings & Queens
Retro Gamer Annual (2018)
Astronomy The Complete Manual
Winter Wonderland
Drones The Complete Manual
iPad: The Complete Manual
History Of War Book of the Cold War
How It Works Book of Robots
How It Works: Book Of Amazing Answers To Curious Questions
Illustrate With Photoshop Genius Guide
Linux & Open Source Annual (2018)
World of Animals Annual (2018)
Raspberry Pi The Complete Manual
Gin & Craft Spirits Book
SNES: The Complete Manual
The Art of Film: Star Wars
EDGE: The Making Of…
3D Make & Print
Digital Photographer Annual (2018)
iPhone For Beginners
Photoshop Creative Annual (2018)
The Train Book
The Sgt Pepper Book: 50th Anniversary
The Ultimate Retro Collection
History of War Book of Dunkirk

Tribute to Princess Diana
The Mensa Puzzle Book
Classic & Vintage Guitars
Guitarist Legends of Tone: Fender
RH Create Your Dream Home
RH Create Your Dream Kitchen Extension
HRB Beginner's Guide to Building Your Own Home
All About History Book of Vikings
History of War Annual (2018)
Knitting For Beginners
Raspberry Pi Annual (2018)
Senior's Edition: Smartphones & Tablets
The Sherlock Holmes Book
Windows 10 Book
iPhone: The Complete Manual
HBR Great British Homes
iOS 11: The Complete Manual
Teach Yourself Wildlife Photography
Quilting Step-by-Step
Minecraft
All About History Book of Greatest Battles
All About Space Annual (2018)
How It Works: Book Of Amazing Technology
How It Works Book of Did You Know?
The Coffee Lovers Handbook
iPhone X: The Complete Manual
iPhone X For Beginners
PL Beautiful English Cottages
The Ultimate Airgun Handbook
Big Book of Football Facts & Stats
Apple Watch The Complete Manual
All About History Book of Ancient Egypt
Black & White Photography Book
Real Crime Book of Serial Killers
World of Animals Book of Dogs & Canines

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The Great British Baking Book
Windows 10 Tips, Tricks & Apps
Classic Porsche 911 Collection
Pink Floyd
Practical Painter
Coding Made Simple
How It Works: Book Of Incredible Earth
Nintendo Archives
The Drones Book
iPhone X Tips, Tricks & Apps
Sporting Rifle Records of British Game
History of War Book of the Vietnam War
Legends of the NFL
Biggest Human Body Myths Busted
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All About History Book of the Founding of the United States
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Professional Photography
All About History Book of Red Coats
Teach Yourself Creative Photography
Fantasy Art Essentials
Minecraft
How It Works: Book Of Amazing Science
Classic Rock Special: Metallica
Kate's Style
Porsche 911 Buyer's Guide
Acoustic 2018

2. Executive Leadership Team

Future's executive structure as of 19 February 2018 is detailed in the chart below.